

GUIDE FOR CLIENTS FROM SWITZERLAND

Refund of German VAT when buying a bike

When you purchase a bike, you will receive the invoice in duplicate and an export certificate for the purchased items (> 50€)

1. GERMAN CUSTOMS

Please present the **1st invoice**, the **export certificate** and your **passport**. The bike must be presented when requested.

IMPORTANT > The **export certificate** must be completed and **stamped** by customs.
No more than 3 months may elapse between purchase and export.

2. SWISS CUSTOMS

Now you need the **2nd invoice**. Please **give** this to **customs**. The Swiss VAT of **8,1% will be collected immediately** by customs.

There may be processing costs. These can be requested from customs in advance.
No value-added tax is due for orders under CHF 150.

3. AT HOME

Please send ...

- the **original** of the **export certificate** with **customs stamp**
- the **1st RABE BIKE invoice**
- your bank details with **account holder**
- **IBAN**
- **BIC**
- by **registered mail** to: RABE Fahrradhandel GmbH

Lochhamer Schlag 5 a
82166 Gräfelfing
Deutschland

4. REFUND

We will then refund you 100% of the German VAT without costs and deductions!
The **2nd invoice is for your records**.

If you have any questions, please call us at 0049 - 89 - 125 01 01 01
from Monday - Friday from 10.00 - 12.00 and 14.00 - 17.00 hrs.
or by e-mail at info@rabe-bike.de.

Thank you for your purchase!
Your RABE BIKE TEAM