

GUIDE FOR CLIENTS FROM SWITZERLAND

Refund of German VAT when buying a bike

When you purchase a bike, you will receive the invoice in duplicate and an export certificate for the purchased items (>50€)

1. GERMAN CUSTOMS

Please present the **1st invoice**, the **export certificate** and your **passport**. The bike must be presented when requested.

IMPORTANT > The **export certificate** must be completed and **stamped** by customs.
No more than 3 months may elapse between purchase and export.

2. SWISS CUSTOMS

Now you need the **2nd invoice**. Please **give** this to **customs**. The Swiss VAT of **8,1% will be collected immediately** by customs.

There may be processing costs. These can be requested from customs in advance.
No value-added tax is due for orders under CHF 150.

3. AT HOME

Please send the **original** (no copies!) of the **export certificate** with **customs stamp** and the **1st RABE BIKE invoice** by **registered mail** to:

RABE Fahrradhandel GmbH
Lochhamer Schlag 5 a
82166 Gräfelfing

Please state your bank details in the letter with ...

... **IBAN, BIC** and **account holder!**

4. REFUND

We will then refund you 100% of the German VAT without costs and deductions!
The **2nd invoice** is for your records.

If you have any questions, please call us at 0049 - 89 - 125 01 01 01
from Monday - Friday from 10.00 - 12.00 and 14.00 - 17.00 hrs.
or by e-mail at info@rabe-bike.de.

Thank you for your purchase!
Your RABE BIKE TEAM