

Guide for clients from Switzerland

Refund of German VAT when buying a bike

When you purchase a bike, you will receive the invoice in duplicate and an export certificate for the purchased items.

1. German Customs:

Please present the **1st invoice**, the **export certificate** and **your passport**. The bike must be presented **when requested**.

Important: The export certificate must **be completed** and **stamped** by customs.

Please also have the **1st invoice stamped**. **No more than 3 months** may elapse between purchase and export.

2. Swiss customs:

Now you need the **2nd invoice**. Please **give this to customs**. The Swiss VAT of **7.7%** **will be collected immediately by customs**.

There may be processing costs. These can be requested from customs in advance.

No value-added tax is due for orders under CHF 300.

3. At home:

Please send the **original** of the **export certificate** and the **1st invoice** by **registered mail** to the address below.

Attention: No **copies and both with customs stamp** > otherwise **no refund!**

RABE Fahrradhandel GmbH

Lochhamer Schlag 5 a

82166 Gräfelfing

Please state your bank details in the letter with ...
... **IBAN and BIC (SWIFT)** including **account holder!**

We will then refund you 100% of the German VAT without hidden costs and deductions! The **2nd invoice** is for your records.

If you have any questions, please call us at 0049 - 89 - 125 01 01 01 from Monday - Friday from 9.00 - 17.00 hrs. or by e-mail at info@rabe-bike.de.

Thank you for your purchase!

Your RABE Bike Team