

Guide for customers from Switzerland

Refund of the German VAT when buying a bike

When you buy a bike, you will receive the invoice in duplicate and an export certificate for the purchased articles.

1. German customs:

Please present the 1st invoice, the export certificate and your passport here.
The bike must be presented when requested.

Important: The export certificate must be completed and stamped by the customs officer. Please also have the 1st invoice stamped. There must not be more than 3 months between purchase and export.

2. Swiss customs:

Now you need the 2nd invoice. Please give it to the customs officer. The Swiss value added tax of 7,7% will be collected by the customs immediately, processing costs may arise.

These can be inquired at the customs in advance. 300 CHF and under is no value added tax due.

3. At home:

Please send **the export certificate and the 1st invoice in the original** (both with customs stamp) by **registered mail** to the following address:

**RABE Fahrradhandel GmbH
Lochamer Schlag 5 a
82166 Gräfelfing**

Please state your bank details with **IBAN and BIC (SWIFT)** and the account holder in the letter.

We will then reimburse you 100% of the German VAT without hidden costs and deductions!
The 2nd invoice is for your records.

If you have any questions, please contact us by phone on 0049-89-125010101 from Monday to Friday from 9.00 to 17.00 or by e-mail at info@rabe-bike.de.

Thank you for your purchase.
Your RABE Bike Team